

# Notes on our new client-login

We are currently revising our website [excon.com](http://excon.com) and thereby also the login process for the users of our client portals. We will publish the update of our website shortly and would like to draw your attention to some changes.

## In this short document we inform you about:

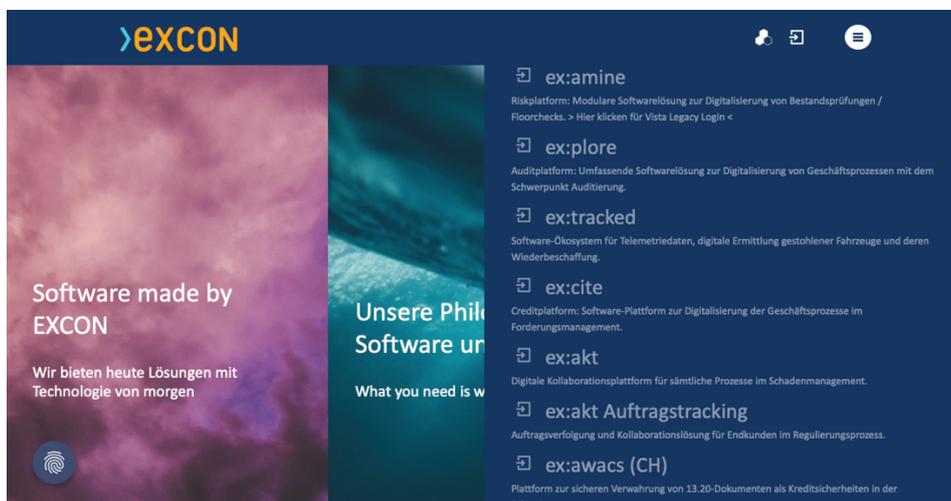
- The new login menu on our homepage
- Changes in the names of our software solutions
- Important notes for users of our legacy version of the Vista Portal
- Contact to our support in case of technical questions or problems

## New login-menu

After the relaunch you will find the login links to our software products in the header of the homepage. Please click on the white icon marked with the yellow arrow:



Then select the appropriate software solution from the submenu. After clicking on the login link, you will be redirected to your application, where you can enter your existing login credentials. These have not changed.



## New names for our software-solutions

With our website relaunch, we will also start to transfer our solutions into a uniform naming system. Our **Risk Platform** will be called **ex:amine**, our **Audit Platform** will be called **ex:plore** and our **Credit Platform** will be called **ex:cite**. Our document management platform **AWACS** will be found in the login menu under **ex:awacs**, divided into a login link for our clients from Switzerland and a login link for our clients from Germany and Austria. Both links will be marked accordingly.

Please take these changes into account when logging in.

Important:

- Users of our **Collateral Cockpit** please use the login-link called **ex:amine**
- Users of our platform **Estella** please use the link called **ex:cite**

## Notes for users of the first Vista version

We released a new version of our client platform Vista some time ago. If you are still using the older legacy version, please contact our sales department at [info@excon.com](mailto:info@excon.com) in a timely manner.

## Your contact for questions

We will be releasing the new version of our website shortly. Should any technical questions or problems arise in the process, please do not hesitate to contact us.

You can reach our helpdesk

- via phone: +49 6102 7389 884
- via Mail: [helpdesk@excon.com](mailto:helpdesk@excon.com)

We look forward to soon provide you with an even more informative, modern and engaging EXCON brand experience on our new website.

**Your team of the EXCON group**